

COVID-19 Response

28 January 2021

COVID-19 Vaccination: scams

We are aware that there are a number of scams in circulation relating to the COVID-19 vaccination programme.

The most recent are produced to look like an official confirmation of a vaccination appointment.

We will also be working to produce an animation like the others in our campaign to support these messages and will share it as soon as possible.

Warning over COVID vaccination scams

Be on your guard against fraudulent text and email messages as new scams are being sent to patients.

People are receiving a text or email notification of their 'vaccination appointment' and are being asked to confirm it by clicking on a link.

This looks very similar to the genuine texts being sent to patients to arrange their appointments at the GP led vaccination services.

Please follow the advice below.

- The COVID-19 vaccination is ONLY available from the NHS and it is FREE – you will never be asked to pay for it or give your bank details.
- If you receive a call you believe to be fraudulent, hang up.
- If you receive a text or email that you believe to be fraudulent please delete it. Please be assured that if you don't respond because you are worried and it is a genuine text or email, you will remain on the vaccination list and be contacted again
- If you believe you have been the victim of fraud or identity theft you should report this directly to [Action Fraud](#) on 0300 123 2040. Where the victim is vulnerable, report it to Sussex Police [online](#) or by calling 101.

Guidance on official NHS texts

- An official NHS text message from your GP practice or the organization arranging the appointments for your GP practice such as the local CCG or PCB will include their details such as the name of the Practice, group of Practices or the name of the Federation working on their behalf. It may also include details of the vaccination centre. Scam text messages and emails usually don't include this information
- An official NHS text message from the national booking system will be a reminder text so will include details of your booked appointment include date, time and location

If you have any further concerns about something you have received please contact the Sussex COVID-19 vaccination programme team on sxccg.vaccineenquiries@nhs.net

Book an appointment using the NHS e-Referral Service - NHSVaccination



NHS
Test and Trace

This is a public health message from NHS

As part of the government's coordinated response to Coronavirus, NHS is performing selections for coronavirus vaccination on the basis of family genetics and medical history. .

You have been selected to receive a coronavirus vaccination.

Use this service to confirm/reject your coronavirus (COVID-19) vaccination:

[>> NHS - Accept invitation](#)

[>> NHS - Decline invitation](#)

NOTE: The coronavirus (COVID-19) vaccine is safe and effective. It gives you the best protection against coronavirus.

Who can use this service
You can only use this service if you have received an email/SMS regarding this invitation. You can not use this service for anyone other than yourself.
You are also free to reject this invitation, your appointment will be issued to the next person in line in that case.

NHS National Health Service GOV.UK

You are required to reply to this invitation within 12 hours of this notification.